



FIRST NATIONS OF QUEBEC
AND LABRADOR HEALTH
AND SOCIAL SERVICES
COMMISSION



LIST OF PRIORITY ACTIVITIES

FINANCIAL YEAR 2019-2020

Note to the reader

In addition to the projects and activities stemming from the priority focus areas of the 2017-2020 Strategic Plan, the First Nations of Quebec and Labrador Health and Social Services Commission (FNQLHSSC) pursues its current activities and those of the committees it coordinates.¹ Other activities may be added during the year according to the mandates entrusted by the Chiefs of the Assembly of First Nations Quebec-Labrador (AFNQL), the annual general assembly and its board of directors.

The FNQLHSSC's service offer is provided on an ongoing basis according to the needs expressed and the availability of resources.² For more information, please contact the FNQLHSSC or visit its website at www.cssspnql.com.

¹ Health Directors Network; First Nations Child and Family Services Regional Round Table; Joint NNADAP committee; Network of NNADAP treatment centres; Non-Insured Health Benefits Regional Advisory Committee; First Nations Early Childhood Regional Committee; Nishkat Network – childcare services; Support committees for population surveys and research projects; First Nations Income Security Framework Policy Adhering Communities Committee; Advisory Committee on First Nations Infrastructure; Network of community access to services coordinators (Jordan's Principle); and others.

² <https://services.cssspnql.com/en>.



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective: 1.1 To develop key partnerships to help facilitate access to quality and culturally appropriate services and care.						
Expected results: <ul style="list-style-type: none"> By 2020, partnerships will be created and collaborative agreements aiming to facilitate access to quality services will be signed and renewed. 						
Indicators: <ul style="list-style-type: none"> Number of new partnerships, accords, agreements and protocols signed. Number of accords, agreements and protocols renewed. 						
Institut national de santé publique du Québec	X		R	Board	H, SS, EC	
Market study for pharmacies under a “First Nations” banner	X		H	Board	First Nations of Quebec and Labrador Economic Development Commission (FNQLEDC)	
Dr. Gilles Julien Foundation – Support for social paediatrics projects	X		EC	Board	SD	
Partnerships with national sports organizations	X		H	AFNQL		
Marie-Vincent Foundation – collaboration in the Lantern Project and the training adaptation project	X		EC	Board	SS, Quebec Native Women (QNW)	
Institut de la statistique du Québec – exploratory process	X		R	Board		
MEDTEQ: medical technologies in Quebec – exploratory process	X		IR	Board	H	
Partnership First Nations, Inuit and early childhood	X		EC	Board	Crees; Inuit; Kahnawake	
Heart and Stroke Foundation– Quebec region		X	H		Communities and organizations	
Weekly meeting of the Lower North Shore telecommunications management committee		X	IR	Finalization of the mandate by the FNEC	Indigenous Services Canada (ISC), Tshakapesh	
Contribution to and participation in the Youth Network’s regional forum under the theme of health and social services		X	H, SS		Youth Network, AFNQL	
National Table on Aboriginal Student Academic Achievement – Subcommittee on children aged 0 to 8 years	X		EC			



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective: 1.2 To accompany, offer technical support and advise First Nations communities and organizations.						
Expected results: <ul style="list-style-type: none"> At least 90% of the clientele will state that they are satisfied with the accompaniment, technical support and advisory services received from the FNQLHSSC. By 2020, accompaniment initiatives, technical support and advisory services will be developed and provided to the staff of the First Nations communities and organizations. 						
Indicators: <ul style="list-style-type: none"> Satisfaction rate of the accompanied communities and organizations. Number of accompaniment initiatives, technical support, and advisory services developed and provided. 						
First Nations Child and Family Services Regional Round Table	X		SS	Board	ISC, Ministère de la Santé et des Services Sociaux (MSSS)	
First Nations Early Childhood Regional Committee	X		EC	Board	H	
Health and Social Services Directors Network	X		H, SS	Board	All sectors	
First Nations Income Security Framework Policy Adhering Communities Committee	X		SD	Board	ISC	
Advisory Committee on Infostructure	X		IR	Board		
Network of community access to services coordinators	X		H	Board	All sectors	
Development of a reference guide to support the workers of the National Native Alcohol and Drug Abuse Program (NNADAP)	X		SS	Board	Treatment Centres	
Annual General Assembly of the FNQLHSSC and celebration of the 25 th anniversary of the FNQLHSSC		X	ADM	Board	All sectors	
Pre-Annual General Assembly of the FNQLHSSC		X	ADM	Board	All sectors	
Meetings of the Board of Directors of the FNQLHSSC	X		ADM	Board	All sectors	
Meeting of the NNADAP Treatment Centres Network	X		SS	Board		
Regional Ad-hoc Committee on the Legalization of Cannabis	X		SS	AFNQL	H, First Nation Youth Network, First Nations Education Council (FNEC), Tshakapesh	
Non-Insured Health Benefits Regional Advisory Committee	X		H	Board		



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective: 1.2 To accompany, offer technical support and advise First Nations communities and organizations.						
Expected results: <ul style="list-style-type: none"> At least 90% of the clientele will state that they are satisfied with the accompaniment, technical support and advisory services received from the FNQLHSSC. By 2020, accompaniment initiatives, technical support and advisory services will be developed and provided to the staff of the First Nations communities and organizations. 						
Indicators: <ul style="list-style-type: none"> Satisfaction rate of the accompanied communities and organizations. Number of accompaniment initiatives, technical support, and advisory services developed and provided. 						
Implementation of the action plan on the continuum of pre-employability services	X		SD	Board	First Nations Human Resources Development Commission of Quebec (FNHRDCQ)	
Strategy to Combat Poverty and Social Exclusion (FQIS)	X		SD	Board	Funded by the Ministère du Travail, de l’Emploi et de la Solidarité sociale	
Development of tools in support of administrative solutions for advocacy among government institutions	X		ADM	Board	H, SS, SD	
Regional meeting on administrative solutions		X	ADM	Board	H, SS, SD	
Transitioning from early childhood to preschool: Promoting communication between First Nations	X		EC	Board	Tshakapesh, FNEC	
Implementation of recommendations related to engagement process on Early Learning and Child Care Services	X		EC	Board	Tshakapesh, FNEC, Communities and organizations	
Promotion of and support for midwifery	X		EC	Board	H	
Implementation of the communication plan on Jordan’s Principle	X		H			
Redesign of the website: jedeviensmedecin.com		X	H			
Regional gathering of the First Nations medical students		X	H			
Meetings of regional working group in dependencies	X		SS	Board		
Justice Network meeting		X	SS			



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective:	1.2 To accompany, offer technical support and advise First Nations communities and organizations.					
Expected results:	<ul style="list-style-type: none"> At least 90% of the clientele will state that they are satisfied with the accompaniment, technical support and advisory services received from the FNQLHSSC. By 2020, accompaniment initiatives, technical support and advisory services will be developed and provided to the staff of the First Nations communities and organizations. 					
Indicators:	<ul style="list-style-type: none"> Satisfaction rate of the accompanied communities and organizations. Number of accompaniment initiatives, technical support, and advisory services developed and provided. 					
Legal information project	X		SS	Board	Ministère de la Justice du Québec, QNW, Regroupement des Centres d’Amitié Autochtones du Québec, Native Para-Judicial Services of Quebec, Barreau du Québec, Commission des droits de la personne et des droits de la jeunesse, Makivik Corporation, Éducaloi	
Awareness Tool for the Wellness of Quebec First Nations Elders	X		DS			



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective:	1.3 To encourage and support First Nations communities and organizations in their accreditation and ongoing quality assurance processes.					
Expected results:	<ul style="list-style-type: none"> By 2020, communities and organizations that wish to do so will begin their accreditation processes and will be supported in their endeavours. By 2020, ongoing service quality improvement processes will be offered to interested communities and organizations. By 2020, communities and organizations that wish to do so will be supported in their planning and evaluation processes. 					
Indicators:	<ul style="list-style-type: none"> Number of communities and organizations that have begun and completed their accreditation processes. Number of communities and organizations that have begun and completed their ongoing improvement processes. Rate of satisfaction of the communities and organizations that are supported in their processes. 					
Annual meeting of adult care facilities	X		H	Board		
Coordination of the agreement with the Ministère de la Famille – educational childcare services	X		EC	Board		Ministère de la Famille
Coordination of the agreement concluded with Avenir d'enfants	X		EC	Board		Avenir d'enfants
Action plan to facilitate decision-making and benefit extensions for clients requiring extended stays for medical reasons	X		H	Board		
Pilot project – provide personalized support to an urban childcare centre with spaces for Aboriginal children		X	EC	Board		Urban childcare centres
Inventory of resources for First Nations health and social services workers, professionals and specialists as part of the health and social services governance process – Phase 2		X	ADM	Board		All sectors; communities
Review of accredited First Nations institutions in Quebec, including references to standards and criteria		X	H	Board		H, SS, SD, EC



ACCESSIBILITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 1:	Access to quality care and services: “Ensure equitable access to quality care and services.”					
Strategic objective:	1.4 To address and help resolve jurisdictional disputes and conflicts					
Expected results:	<ul style="list-style-type: none"> Existing jurisdictional conflicts will be determined and resolved. 					
Indicators:	<ul style="list-style-type: none"> Number of conflicts determined. Number of conflicts resolved. Number of conflicts for which a contribution was made by the FNQLHSSC. Conflict resolution rate. 					
Implementation of the joint work plan of the Committee of Partners	X		ADM	Board	AFNQL, government partners	
Application of the calls to action in the Truth and Reconciliation Commission’s report	X		ADM	Board	All sectors, AFNQL, government partners	



SELF-DETERMINATION		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 2:	Governance in the recognition of rights and interests of First Nations "First Nations control their health and well-being at the local and collective levels."					
Strategic objective:	2.1 To pursue the health and social services governance process.					
Expected results:	<ul style="list-style-type: none"> The health and social services governance model and its implementation plan will be ready for adoption as of 2020. By 2020, a decision-making process will be defined in collaboration with First Nations. 					
Indicators:	<ul style="list-style-type: none"> Dissemination rate of the health and social services governance model. An implementation plan for the governance model is available. A decision-making process is defined and effective. 					
Health and Social Services Governance Process – meetings, activities and committees	X		ADM	Board	All sectors, AFNQL, government partners	
Implementation of the Tripartite Memorandum of Understanding as part of the Health and Social Services Governance Process of the First Nations in Quebec and Labrador		X	ADM	Board	AFNQL, government partners	
Support for and collaboration with the AFNQL and its Regional Commissions and Organizations (RCOs)	X		ADM	Board	All sectors	
Consolidation of the partnership with the Crees and Inuit	X		ADM	AFNQL	All sectors	
Implementation of the reciprocal and joint decision-making and planning cycle – The work of the regional working group	X		ADM	AFNQL	H, SS, EC, ADM	
Implementation of the mobilization plan	X		C	Board	ADM	
Macroeconomic analysis of First Nations health and social services in Quebec	X		ADM	Board	H, SS	
Collaboration on the regional mobilization project about the issues and governance related to the federal transformation	X		ADM	AFNQL	All sectors, Board	



SELF-DETERMINATION		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 2:	Governance in the recognition of rights and interests of First Nations "First Nations control their health and well-being at the local and collective levels."					
Strategic objective:	2.1 To pursue the health and social services governance process.					
Expected results:	<ul style="list-style-type: none"> The health and social services governance model and its implementation plan will be ready for adoption as of 2020. By 2020, a decision-making process will be defined in collaboration with First Nations. 					
Indicators:	<ul style="list-style-type: none"> Dissemination rate of the health and social services governance model. An implementation plan for the governance model is available. A decision-making process is defined and effective. 					
Development of the regional model: Structure and component of the regional authority		X	ADM	Board	All sectors, AFNQL, government partners	
Development of the local model: structure and process		X	ADM	Board	All sectors, AFNQL, government partners	
Study on the functions of the FNQLHSSC and ISC	X		ADM	Board	All sectors, AFNQL, government partners	
Dissemination and improvement of the toolbox on the health and social services governance process	X		ADM	Board	All sectors, AFNQL, government partners	
Feasibility and opportunity preliminary analysis for the health and social services governance process		X	ADM	Board	All sectors, AFNQL, government partners	
Development of the negotiation framework for the Health and Social Services Governance Process		X	ADM	Board	All sectors, AFNQL, government partners	



SELF-DETERMINATION		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 2:	Governance in the recognition of rights and interests of First Nations "First Nations control their health and well-being at the local and collective levels."					
Strategic objective: 2.2 To support the development of local governance in health and social services.						
Expected results: <ul style="list-style-type: none"> By 2020, interested communities and organizations will be supported in their local health and social services governance processes. 						
Indicators: <ul style="list-style-type: none"> Number of communities and organizations supported. Rate of satisfaction of the communities and organizations that have received support from the FNQLHSSC. Number of local governance projects developed with the support of the FNQLHSSC. 						
Implementation and reform of the First Nations Child and Family Services Program	X		SS	Board		
Development of a framework policy on continuing care	X		H	Board		
Youth Protection Act – follow-up on the amendments and new regulations	X		SS	Board, AFNQL		
Participation in the implementation of Quebec’s opioid action plan	X		SS	Board - AFNQL	H, R	
Regional reflection on data collection and conformity assessment methods for income security – Phase 2		X	SD	Board	R	
Support for the implementation of local authorities regarding customary adoption	X		SS	Board, AFNQL		
Reflection on the integration of the health and social services plans	X		ADM	Board	All sectors	
Income Security Program reform	X		SD	Board	Communities	
Comparative analysis as part of the Income Assistance Program Reform.	X		SD		Communities	



SELF-DETERMINATION		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 2:	Governance in the recognition of rights and interests of First Nations "First Nations control their health and well-being at the local and collective levels."					
Strategic objective:	2.2 To support the development of local governance in health and social services.					
Expected results:	<ul style="list-style-type: none"> By 2020, interested communities and organizations will be supported in their local health and social services governance processes. 					
Indicators:	<ul style="list-style-type: none"> Number of communities and organizations supported. Rate of satisfaction of the communities and organizations that have received support from the FNQLHSSC. Number of local governance projects developed with the support of the FNQLHSSC. 					
Implementation of the Federal legislation on Child Welfare ³	X		SS	AFNQL and Board	AFNQL, AFN, MSSS and ISC	
Fiscal adjustment	X		SS	SS directors		
Regional meeting for the Assisted Living Program		X	H	Board	ISC, communities	
Promotion and dissemination of the Information Governance Framework		X	R	Board		

³ This activity will take place if the Act is passed by the federal government



SELF-DETERMINATION		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 2:	Governance in the recognition of rights and interests of First Nations “First Nations control their health and well-being at the local and collective levels.”					
Strategic objective:	2.3 To support First Nations communities and organizations in their health and social services planning.					
Expected results:	<ul style="list-style-type: none"> By 2020, interested communities and organizations will be supported in their health and social services planning processes. By 2020, the Quebec First Nations public health framework will be integrated into the local action plans. 					
Indicators:	<ul style="list-style-type: none"> Number of communities and organizations supported by fields of intervention. Rate of integration of the public health framework in local action plans. Rate of satisfaction of the communities and organizations supported in their health and social services planning. 					
	Common Surveillance Plan of Health Status and its Determinants among First Nations of Quebec – development of new indicators	X		R	Board	Institut national de santé publique du Québec (INSPQ)
	Project to create a regional information governance centre	X		R	Board	First Nations Information Governance Centre, ISC, IR, ADM
	Creation of a data warehouse	X		R	Board	
	Implementation of the first line services prevention policy	X		SS, H	Board	All sectors, communities
	Implementation of the public health action plan for the First Nations in Quebec	X		H	Board	SS, EC
	Development of collaboration with McGill University to ensure use of NIHB data for surveillance purposes		X	R		McGill University
	Quebec First Nations Regional Health Survey – Qualitative Analysis		X	R		



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNLQ, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development “First Nations offer quality professional and community services and care in a culturally appropriate way.”					
Strategic objective: 3.1 To support the development of local, political and administrative leadership in health and social services.						
Expected results: <ul style="list-style-type: none"> By 2020, local health and social services processes will receive support from the FNQLHSSC. 						
Indicators: <ul style="list-style-type: none"> Percentage of the local processes supported by the FNQLHSSC. Number of communities and organizations supported in their local processes. 						
Community projects on tobacco control (Smoking cessation training)	X		H	Board		
Accompaniment in the development of protocols for mental health and addictions	X		SS	Board	Communities, MSSS, Centres intégrés de santé et de services sociaux (CISSS) et Centres intégrés universitaires de santé et de services sociaux (CIUSSS)	
Implementation of the Framework on perinatal and early childhood	X		EC	Board	H, SS	
“Best Practices in Suicide Intervention – Adapted for First Nations of Quebec” training		X	SS	Board		
Creation of social development collaboration and best practice sharing networks	X		SD	Board	H, SS, EC	
Community projects on cancer		X	H		ADM	



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	<p>Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."</p>					
Strategic objective:	3.2 To support the development and reinforcement of the capacities and competencies using an approach focused on the strengths and cultural diversity.					
Expected results:	<ul style="list-style-type: none"> Capacity-building and training activities taking into account strengths and cultural diversity will be developed and offered by 2020. 					
Indicators:	<ul style="list-style-type: none"> Number of capacity-building and training activities developed. Percentage of capacity-building and training activities provided. Satisfaction index for those participating in the activities. 					
	Training on the protection of personal information	X		ADM	AFNQL	
	Training plan for nurses and other professionals	X		H	Board	SS, IR
	I-CLSC training: information management platform and data entry workshop	X		IR	Board	H, SS
	Coordination of the Quebec First Nations and Inuit Faculties of Medicine Program (support, promotion, admission, preclinical training and awareness workshops)	X		H	Board	
	Nishkat network	X		EC	Board	
	Community mobilization toolkit and sustainability of community projects	X		EC	Board	
	Early childhood (family) engagement meeting		X	EC	Board	
	Sentinel training	X		SS	Board	
	School nutrition program	X		H	Board	
	Workshop on the promotion of good perinatal and early childhood mental health	X		SS	Health directors	EC



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective: 3.2 To support the development and reinforcement of the capacities and competencies using an approach focused on the strengths and cultural diversity.						
Expected results: <ul style="list-style-type: none"> Capacity-building and training activities taking into account strengths and cultural diversity will be developed and offered by 2020. 						
Indicators: <ul style="list-style-type: none"> Number of capacity-building and training activities developed. Percentage of capacity-building and training activities provided. Satisfaction index for those participating in the activities. 						
Implementation of the Native Wellness Assessment / Opioid Survey	X		SS	Board	Thunderbird Partnership Foundation (TPF), IR, R	
Workshop on the data life cycle	X		R	Board	IR	
Promotion and dissemination of the User Guide on the First Nations in Quebec and Labrador's Research Protocol		X	R	Board		
Creation of a toolbox on healthy lifestyles		X	H	Board		
Accompaniment for the certification of sports coaches	X		H	Board	Sports Québec, Coaching Association of Canada and Québec's sports federations	
Implementation of the measures resulting from the report of the working committee on the Act to amend the Professional Code and other legislative provisions in the field of mental health and human relations	X		SS	Board	ADM, Secrétariat aux affaires autochtones (SAA)	
Training for capacity building of staff working in childcare	X		EC	Board		
Support for childcare centres in urban areas	X		EC	Board		
Overview of capacity-building needs for educational childcare services (Phase 1 and Phase 2: schools and FNHSP)	X		EC	Board		
Training development "Take care of yourself"	X		SS	Board	SS, EC, SD	



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective: 3.2 To support the development and reinforcement of the capacities and competencies using an approach focused on the strengths and cultural diversity.						
Expected results: <ul style="list-style-type: none"> Capacity-building and training activities taking into account strengths and cultural diversity will be developed and offered by 2020. 						
Indicators: <ul style="list-style-type: none"> Number of capacity-building and training activities developed. Percentage of capacity-building and training activities provided. Satisfaction index for those participating in the activities. 						
Workshop on crisis intervention basics	X		SS	Board		
Adaptation of the Charlie 5 training	X		SS	Board		
Update of the training on the Youth Protection Act and the rights of parents	X		SS	Board	H, EC	
Implementation of the regional action plan against sexual assault (multisectoral agreement)	X		SS	AFNQL, Board	QNW, H	
Training on the Life Plans for Aboriginal Children Reference Framework.	X		SS		MSSS, McGill University Health Centre, CIUSSS de la Capitale-Nationale	
Awareness sessions on supportive environments for healthy lifestyles	X		H			
Training of the Charlie 1 and 2		X	SS	SS directors		
First line services coordinators meetings	X		SS	CA		
"Clinical practitioners" training		X	SS			
Adaptation of the training focused on post-intervention planning and evaluation for individual or group activities using the psychoeducational model		X	SS			



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective: 3.2 To support the development and reinforcement of the capacities and competencies using an approach focused on the strengths and cultural diversity.						
Expected results: <ul style="list-style-type: none"> Capacity-building and training activities taking into account strengths and cultural diversity will be developed and offered by 2020. 						
Indicators: <ul style="list-style-type: none"> Number of capacity-building and training activities developed. Percentage of capacity-building and training activities provided. Satisfaction index for those participating in the activities. 						
Training on the Youth Protection Act and the rights of parents		X	SS	SS directors		
Update of the Kirano implementation guide		X	H			
Fetal alcohol spectrum disorder symposium		X	H		FNEC, Tshakapesh, EC et SS	
Mental health first aid training		X	SS	Board		
Buffalo Rider training		X	SS	Board		
Regional meeting on harm reduction		X	SS	Board		
Land-based service delivery model		X	SS		TPF, H	
Doula training	X		EC			
Training on the roles and responsibilities of childcare centre board members	X		EC	Board		
Reprinting of teaching materials	X		EC			
Occupational therapy – Wiggle Box	X		EC			
Regional meeting on cancer		X	H			



FIRST NATIONS OF QUEBEC
AND LABRADOR HEALTH
AND SOCIAL SERVICES
COMMISSION



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective:	3.2 To support the development and reinforcement of the capacities and competencies using an approach focused on the strengths and cultural diversity.					
Expected results:	<ul style="list-style-type: none"> Capacity-building and training activities taking into account strengths and cultural diversity will be developed and offered by 2020. 					
Indicators:	<ul style="list-style-type: none"> Number of capacity-building and training activities developed. Percentage of capacity-building and training activities provided. Satisfaction index for those participating in the activities. 					
Cancer toolkit		X	H			
Cancer training program		X	H			



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development “First Nations offer quality professional and community services and care in a culturally appropriate way.”					
Strategic objective: 3.3 To support access to infrastructure, equipment and information technologies.						
Expected results: <ul style="list-style-type: none"> By 2020, interested First Nations communities and organizations will have access to infrastructure, equipment and technologies enabling them to improve their service delivery and connectivity. 						
Indicators: <ul style="list-style-type: none"> Number of communities and organizations with access to new infrastructures, equipment and information technologies. Percentage of improvement in the quality of infrastructure, equipment and information technologies. 						
Acquisition and deployment of the Réseau de services intégrés pour les personnes âgées system (RSIPA)	X		IR	Board	MSSS, H	
Replacement of e-SDRT with the use of I-CLSC – Integration of the components of the home care program	X		IR	Health directors	H	
Teleophthalmology	X		IR	Health directors		
Development of the Horizon platform – Income security information system – Phase 2	X		IR	Board	ISC	
Deployment of the Horizon system in the communities		X	IR		SD, ISC	
Horizon training program development		X	SD		IR, LIBEO	
Annual subscription to the Online Care Methods	X		H	Board		
System security audit	X		IR	Board	ADM	
Continuous data backup tests on I-CLSC	X		IR	Board	H, SS	
Maintenance and updating of IT equipment	X		IR	Board	ADM	
Server update and maintenance fees	X		IR	Board	ADM	
Succession plan – information technology and equipment	X		IR	Board	ADM	



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development “First Nations offer quality professional and community services and care in a culturally appropriate way.”					
Strategic objective:	3.3 To support access to infrastructure, equipment and information technologies.					
Expected results:	<ul style="list-style-type: none"> By 2020, interested First Nations communities and organizations will have access to infrastructure, equipment and technologies enabling them to improve their service delivery and connectivity. 					
Indicators:	<ul style="list-style-type: none"> Number of communities and organizations with access to new infrastructures, equipment and information technologies. Percentage of improvement in the quality of infrastructure, equipment and information technologies. 					
	Deployment of an electronic medical record solution for 2-3 pilot communities	X		IR	Board	MSSS
	I-CLSC and EMR complementary analysis		X	IR		EMR provider, MSSS, consultant
	Participation in the I-CLSC redesign committee		X	IR		MSSS



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective:	3.4 To ensure continuous improvement of the FNQLHSSC's organizational performance.					
Expected results:	<ul style="list-style-type: none"> By 2020, the organization of the work will be optimized in order to continuously integrate the project management philosophy within the organization. The Accompaniment Framework for Quebec First Nation Communities/Organizations will be fully integrated within the organization. All organizational data management processes will be standardized by 2020. A comprehensive and integrated organizational risk and performance monitoring process will be consolidated by 2020. By 2020, a health and wellness policy at work will be implemented in order to optimize organizational performance and quality of life in the workplace. 					
Indicators:	<ul style="list-style-type: none"> Regularly updated portfolio of organizational projects. Rate of integration of the Communities and Organizations Accompaniment Framework. Number of standardized processes. Completion percentage of a performance improvement plan. Percentage of wellness activities carried out. Employee satisfaction rate. 					
Implementation of the Accompaniment Framework for Quebec First Nation Communities/Organizations – Development of Training Module 3 (Change Management) – Programming and implementation of the follow-up notes tool	X		ADM	Board	All sectors	
Maintenance and updating of the administrative agreement management system	X		ADM	Board	IR, H, EC, SD	
Internal evaluations: health and social services governance process, global health agreement (2015-2020)	X		R	Board		
Annual rejuvenation day	X		ADM	Board		
Development and updates of the FNQLHSSC's internal policies	X		ADM	Board		
Writing and distribution of the "Rising Sun" newsletter	X		C	Board	All sectors	



ACCOMPANIMENT		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 3:	Capacity development "First Nations offer quality professional and community services and care in a culturally appropriate way."					
Strategic objective:	3.4 To ensure continuous improvement of the FNQLHSSC's organizational performance.					
Expected results:	<ul style="list-style-type: none"> By 2020, the organization of the work will be optimized in order to continuously integrate the project management philosophy within the organization. The Accompaniment Framework for Quebec First Nation Communities/Organizations will be fully integrated within the organization. All organizational data management processes will be standardized by 2020. A comprehensive and integrated organizational risk and performance monitoring process will be consolidated by 2020. By 2020, a health and wellness policy at work will be implemented in order to optimize organizational performance and quality of life in the workplace. 					
Indicators:	<ul style="list-style-type: none"> Regularly updated portfolio of organizational projects. Rate of integration of the Communities and Organizations Accompaniment Framework. Number of standardized processes. Completion percentage of a performance improvement plan. Percentage of wellness activities carried out. Employee satisfaction rate. 					
	FNQLHSSC staff capacity-building plan		X	ADM	Board	All sectors
	Renewal of administrative agreements: Agreement concluded between the FNQLHSSC and the Ministère de la Famille – Support to childcare centres; Agreement on the First Nations and Inuit Child Care Initiative – FNICCI	X		ADM	Board	EC
	Deployment of Office 365 at the FNQLHSSC		X	IR		ADM, C
	Redesign of the FNQLHSSC's website		X	C	Board	All sectors
	Strategic plan 2020-2023		X	Adm	Board	All sectors, communities and FN organizations
	Early childhood education basic training	X		EC		
	Elder welcome and support process	X		SD		H, R, SS, EC, ADM, C



WELLNESS		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 4:	Healthy lifestyles “Promote healthy lifestyles through culturally-based practices and activities.”					
Strategic objective: 4.1 To accompany First Nations in taking ownership of their health and wellness.						
Expected results: <ul style="list-style-type: none"> By 2020, First Nations will have access to accurate and reliable data that will enable them to improve and better monitor their health and wellness. By 2020, data and reports on the health status of First Nations will be available for consultation. 						
Indicators: <ul style="list-style-type: none"> A database on the health status of First Nations is accessible. Rate of consultation of the published data and reports. Number of published reports on the health status. 						
External research collaborations	X		R	Board		
Quebec First Nations Regional Health Survey, phase 4	X		R	AFNQL		
First Nations Labour and Employment Development Regional Survey	X		R	AFNQL	RCOs, Communities	
Portrait of the criminal activity among the First Nations in Quebec – Promotion and dissemination	X		SS	AFNQL	R; external researchers	
Research on negligence (component 4) – youth protection	X		R	SS directors	SS	
Active communities project – financial support		X	H	AFNQL	ADM, communities	
Coordination of Team Eastern Door and the North as part of the North American Indigenous Games 2020	X		H	AFNQL	ADM	
National Aboriginal Hockey Championships	X		H	AFNQL	Communities and FN organizations	
Evaluation of the educational quality of childcare services (Bill 143) – Feasibility study		X	PE	To be confirmed	R, Ministère de la famille, Crees and Inuit, CEPN, Tshakapesh	



WELLNESS		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 4:	Healthy lifestyles “Promote healthy lifestyles through culturally-based practices and activities.”					
Strategic objective:	4.1 To accompany First Nations in taking ownership of their health and wellness.					
Expected results:	<ul style="list-style-type: none"> By 2020, First Nations will have access to accurate and reliable data that will enable them to improve and better monitor their health and wellness. By 2020, data and reports on the health status of First Nations will be available for consultation. 					
Indicators:	<ul style="list-style-type: none"> A database on the health status of First Nations is accessible. Rate of consultation of the published data and reports. Number of published reports on the health status. 					
	Research and evaluation project for the Quebec First Nations and Inuit Faculties of Medicine Program		X	H		R
	Working group on small numbers – Phase 2		X	R		INSPQ, H, IR
	Overview of cancer		X	H		



WELLNESS		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 4:	Healthy lifestyles “Promote healthy lifestyles through culturally-based practices and activities.”					
Strategic objective:		4.2 To raise awareness and inform First Nations on their health status and living conditions.				
Expected results:		<ul style="list-style-type: none"> By 2020, information and awareness sessions on surveillance and control over health and wellness will be developed and offered to First Nations. 				
Indicators:		<ul style="list-style-type: none"> Rate of satisfaction of First Nations that have participated in the information sessions. Number of sessions developed and offered. 				
Summary report of the 2007-2017 Blueprint – Promotion and dissemination	X		ADM	Board	R, External consultant, RCOs, all sectors	
Drug Awareness Week	X		SS	Board		
Suicide prevention campaign	X		SS	Board		
First Nations Wellness Day (February 1)	X		SS	AFNQL	H, R, Heart and Stroke foundation of Quebec region	
Sexual health awareness campaign	X		H	Board		



CULTURE AND IDENTITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 5:	Cultural awareness “To promote the diverse First Nations cultures as the foundation of health and wellness.”					
Strategic objective:	5.1 To support First Nations in the affirmation and transfer of their cultural values, practices and knowledge.					
Expected results:	<ul style="list-style-type: none"> By 2020, methodologies focused on asserting and transferring cultural values, practices and knowledge will be developed and suggested to First Nations. By 2020, projects aiming to assert the cultural values, practices and knowledge of First Nations will be supported and valued. 					
Indicators:	<ul style="list-style-type: none"> Number of developed tools promoting the transmission of cultural values, practices and knowledge. Number of supported and valued projects. 					
Participation in community events: gathering of elders, promotional days, etc.	X		All sectors	Board		
Implementation of the <i>Declaration of the Rights of First Nations Children</i>	X		SS	AFNQL	All sectors	
Early literacy stimulation kit		X	EC	Board	SS, SD	



CULTURE AND IDENTITY		ONGOING	NEW	RESPONSIBLE SECTOR	SPECIFIC MANDATE AFNQL, Board or other	PARTNERSHIPS
Priority focus area 5:	Cultural awareness "To promote the diverse First Nations cultures as the foundation of health and wellness."					
Strategic objective:	5.2 To raise awareness and inform stakeholders and partners about First Nations realities.					
Expected results:	<ul style="list-style-type: none"> By 2020, stakeholders and partners will participate in at least one information session and have access to awareness tools on the realities of First Nations. 					
Indicators:	<ul style="list-style-type: none"> Number of awareness tools distributed. Number of information sessions held. Percentage of stakeholders and partners that received awareness tools. Percentage of stakeholders and partners that participated in the information sessions. Satisfaction index for stakeholders and partners that received awareness information. 					
	Early Childhood Week – 3 rd edition		X	C	Board	All sectors, AFNQL
	Development of a concept concerning the creation of training workshops on the reality of the First Nations related to the FNQLHSSC's areas of intervention	X		ADM	Board	All sectors
	Participation in the process of developing a cultural security approach in the provision of health services and social services	X		SS, H	MSSS	FN regional organizations, MSSS

Update: May 8, 2019